

THIRD PARTY SERVICE PROVIDERS

RSAP is delivered by professionals who have expertise in areas including:

- Occupational Health and Safety,
- Substance Abuse Assessment, Recommendations and Treatment,
- Employee and Family Assistance Plans and Counseling,
- Medical Professionals, and
- Drug and Alcohol testing (collection, laboratory testing, and medical review officer analysis).

Each provider performs services and makes decisions within the scope of their expertise. Below is a list of the providers and a description of their role in the RSAP.

Organizational Health Incorporated (OHI) - Third Party Case Administrator (TPCA)

Organizational Health Incorporated is the TPCA. *Organizational Health Incorporated* coordinates between each of the providers and interacts with unions and contractors on behalf of the program. All personal information between the provider groups (with a few limited exceptions for safety reasons) flows through *Organizational Health Incorporated*. By setting up the program this way we put safeguards in place to ensure each party is disclosed the personal information they need to do their job, and not more. Also, *Organizational Health Incorporated* is the only provider (with one exception for safety reasons) who discloses sensitive personal information to industry parties such as contractors and unions.

Mobile Industrial Health Inc. (A division of CannAmm Occupational Testing Services) — Testing Administrator (TA)

Mobile Industrial Health Inc. is the RSAP drug and Alcohol TA. *Mobile Industrial Health Inc.* performs all of the onsite collection services and most of the other RSAP collections. In addition, *Mobile Industrial Health Inc.* engages the services of SAMHASA accredited laboratory analysis. *Precision Screening Medical Services* provides the Medical Review Officer analysis of each non-negative test result. As part of the process of confirming positive results, the Medical Review Officer consults the donor to determine whether or not there is a medical reason for the testing result. For some of the collections, *Mobile Industrial Health Inc.* involves other collectors. One example of this is in respect to collections performed out of province. The results of the breath alcohol tests are reported by the *Mobile Industrial Health Inc.* to OHI, drug testing results are reported by *Precision Screening Medical Services* to OHI.

Human Solutions -Substance Abuse Expert Team (SAE)

Human Solutions has trained and qualified substance abuse experts who perform assessments and make recommendations in the event of a positive test or non-compliance with the program rules. The full substance abuse expert report is not disclosed to any party. The resulting assessment and recommendations are reported to the TPCA only.

Treatment Team (TT)

The Treatment Team involves a number of employee and family assistance plans, community, and medical resources which include the following: Human Solutions, AADAC, medical practitioners and twelve step fellowships. Limited information regarding attendance and progress in respect to any treatment, counseling and education prescribed by the program are reported to the TPCA only.